# Return Reason Workflow Scenarios (AS IS)

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| **Scenario** | **Return Code** |  |
| #1 | Abandon | Work Order Status RETURN, workflow button is clicked:   * Sets all the current assignments to COMPLETE * Sets Owner Group to NSCSD * Adds Work Log: “Work Order awaiting reassignment” * Changes the Work Order status to WAPPR * Resets the risk assessment flag. * Adds New Assignment with WAITASGN Status.   User Input:   * User enters new labor into WAITASGN assignment record. * User clicks route workflow. Assignment Changes to ASSIGNED, Work Order Status changes to DISPATCH |
| #2 | Landlord |  |
| #3 | Recall |  |
| #4 | Subcontractor Required |  |
| #5 | Asset Missing |  |
| #6 | Quote Required |  |
| #7 | Awaiting Material  Further Work Required  No Access  Out of Hours  Reassign to Me  Wrong Skill  Require Assistance |  |